July 10, 2013

Dave Gonzales
Decorative Crete Worx
3717 Cumberland Lane
Grand Prairie, TX 75052

RE: Acid Stain Patio

I recently decided that I would like to have my patio acid stained. I explored the internet for companies that perform this service and came across <u>Decorative Crete Worx</u>. The first thing that impressed me was that my call was answered on a Sunday. Secondly, Dave Gonzales was so personable and pleasant. He agreed to come by and take a look at the job and give me a quote, which happened the very next day. That following morning we had planned to meet at 8:30 a.m. for me to sign the contractor's invoice, I had a schedule change and had to be at an appointment at 7:00 a.m.; Dave came to the location where I was so that we could finalize the agreement.

Dave and his crew immediately went to my house and started the job that was supposed to take two days. To my surprise Dave called me around 4:00 p.m. to let me know that they were finished and he had even done a little something extra because it would look better. Dave sent a picture of the finished product to my cell phone for me to view prior to arriving at home.

I was so pleased with his quality of work, professionalism and innovation that I rounded up his price without thinking about it twice. We are having a party next week and I cannot wait for my guest to comment on the patio. This will definitely be an opportunity for me to promote Dave's business. If I need any work of this kind in the future I will definitely call Decorative Crete Worx.

Thanks Dave Gonzales you are the best and your dog Taylor is just beautiful.

PHarrington

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